

Loss of water pressure in the Town of Tuxedo

BOIL YOUR WATER BEFORE USING

Bring tap water to a rolling boil, boil for one minute, and cool before using. Or use bottled water certified for sale by the New York State Department of Health. Boiled or bottled water should be used for drinking, making ice, washing dishes, brushing teeth, and preparing food until further notice.

This Boil Water Notice applies to Town of Tuxedo (Hamlet) North to Hickory Hollow Nursery

What will happen?

At about 10:00 PM on Monday, March 11, 2019 work will begin to replace a water valve in the system. This work may cause a disruption in water service and/or a loss of water pressure. When water mains lose pressure it increases the chance that untreated water and harmful microbes can enter your water.

Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms and may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. But these symptoms are not just caused by microbes in drinking water. If you experience any of these symptoms and they persist you should seek medical advice.

What is being done?

Replacement of the valve is necessary maintenance we must perform on the system. We will work to replace the valve as quickly as possible. Once water service is restored you must boil the water until further notice. Also, when water pressure is restored the water may be slightly discolored.

It is likely that you will need to boil water for the next few days until the problem is fixed and confirmation samples are collected to confirm the absence of bacteria. You will be informed when tests show that you no longer need to boil your water.

For more information, please contact:

Tuxedo Park Water Department at 845-351-2777 or the Orange County Department of Health at 845-291-2331.

Please share this information with other people who drink this water, especially anyone who may not get this notice directly (for example, people in apartments, nursing homes, schools, and businesses).